

2152

PTO/SB/08B (08-03)

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STATEMENT BY APPLICANT**

(Use as many sheets as necessary)

Complete if Known

Application Number	09/998,910
Filing Date	November 30, 2001
First Named Inventor	Teng
Art Unit	2152
Examiner Name	
Attorney Docket Number	OBLX-01024USO Technology Center 2100

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/DB/		LEON, McAfee's NetTools Promises to Ease Network Desktop Diagnosis, InfoWorld, San Mateo, 7/24/1995, Vol. 17, Iss. 30, p. 53.	
/DB/		COONEY, IBM rolls out host- and server-based mgmt. apps, Network World, Framingham, 2/6/1995, Vol. 12, Iss. 6, pp. 6-7.	
/DB/		WALSH, Remedy releases three applications for help-desk suite, InfoWorld, San Mateo, 4/21/1997, Vol. 19, Iss. 16, p. 34.	
/DB/		SCHMERSAL, Testing to maintain service standards, Communications News, Nokomis, Mar. 1998, Vol. 35, Iss. 3, pp. 22-23.	
/DB/		MUSTHALER, The trouble with help desk selection, Network World, Framingham, Feb. 20, 1995, Vol. 12, Iss. 8, pp. 35-39.	
/DB/		Clear Trust, Unified Access Management, Securant Technologies, Inc., pp. 1-23, 1997.	
/DB/		SiteMinder Agent Operations, Version 4.0, Netegrity Inc., 1997	
/DB/		SiteMinder Deployment Guide, Version 4.0, Netegrity Inc., 1997	
/DB/		SiteMinder Policy Server Operations Guide, Version 4.0, Netegrity Inc., 1997	
/DB/		SiteMinder Developer's API Guide, Version 4.0, Netegrity Inc., 1997	

Examiner Signature	/Douglas Blair/	Date Considered	09/29/2008
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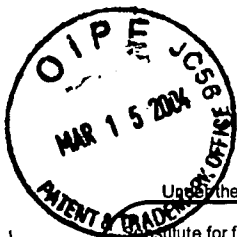
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/DB/		SiteMinder Installation Guide, Version 4.0, Netegrity Inc., 1997	

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